

CATHOLIC CHARITIES

Dear Friends in Christ,

The year 2020 has been a uniquely trying time for the poor. Our mission to serve those who are most vulnerable and have few resources and options became an incredible challenge during the pandemic. But, as is often the case, the challenge was also an incredible opportunity to discover how, with Christ's grace, love and our service can triumph over anything.

The infographic, financial report and accompanying articles demonstrate that as our neighbors' need for assistance grew, so, too, did charitable giving by the faithful in our diocese. We began serving people who have never had to ask for assistance before. Previously, they may have been Catholic Charities donors or volunteers, but the economic impact of the pandemic hit them hard, and they too needed help. Generous donors, including almost two thousand who have never given to us before, responded to the need. In addition, many counties and cities reached out to Catholic Charities. They asked to partner with us to help reduce evictions, provide food to families and healthcare for the uninsured and help those seeking employment prepare for and find jobs.

There is still a hard road ahead. But God's grace to assist those in need will enable us to respond. We have been tremendously challenged this year yet greatly rewarded with the resources to help others. Let us extend our gratitude to Bishop Burbidge, our staff and volunteers, our clients, our pastors, the faithful, the local governments and people of goodwill who enabled Catholic Charities to offer hope and support to help transform the lives of those who are suffering.

God bless you for your faithful witness to help the least of our brothers and sisters in our diocese.

Sincerely in Christ,



Art Bennett
President & CEO
Catholic Charities Diocese of Arlington



A SNAPSHOT IN TIME: HOW CATHOLIC CHARITIES RESPONDED DURING MARCH 1-SEPTEMBER 30, 2020

The continuing economic impact of the coronavirus pandemic means more of our neighbors need help than ever before. Through God's grace and the support of parishes, donors and volunteers, Catholic Charities of the Diocese of Arlington continues to share the love of Christ. We serve our neighbors in need by providing food and rental and utility assistance. We also offer free medical care, mental health counseling, pregnancy and adoption support, immigration and refugee assistance, job training and other essential services.

THE CORONAVIRUS HIT.
PEOPLE NEEDED HELP.
**CATHOLIC CHARITIES
RESPONDED.**

 **MORE THAN
\$2 MILLION**

IN **FOOD, RENT
& UTILITIES**
GIVEN TO
15,000+
HOUSEHOLDS



935,455
POUNDS OF FOOD

WORTH **\$1,515,435**

GIVEN TO
14,507
PEOPLE



\$555,614

IN **RENT &
UTILITY**
ASSISTANCE TO

519
HOUSEHOLDS



CATHOLIC CHARITIES

EXPANDING SERVICES TO ASSIST THE POOR



Early this year, Bishop Michael F. Burbidge announced that the Mother of Mercy Free Medical Clinic in Manassas would expand to a second clinic in Woodbridge. The clinic opened in November 2020. Like the clinic in Manassas, the Woodbridge office will have a chapel and will provide prenatal care for pregnant women.

When the pandemic hit, we needed to improve safety so we could continue to serve. Across the board we immediately modified services, implementing all Centers for Disease Control guidelines and initiating digital and virtual conferencing with privacy for health, mental health, educational and legal support.

Amazingly this improved our access and support in some cases to more clients than ever before.

SPIRALING REQUESTS FOR HELP



The number of individuals and families who needed emergency assistance for rent, utilities, food and jobs spiraled after March. Food requests skyrocketed among families affected by the pandemic, and our staff worked mightily to keep up. St. Lucy Food Project continued to provide food at our pantries in Alexandria, Leesburg and Front Royal, as well as 57 community pantries through the Diocese. The needs and challenges grew, but so did the support of donors, parishes, local businesses, neighboring faith communities and counties to give us more resources to meet those needs.

As it has since 1974, Christ House continued to provide warm meals for the homeless, but it provides those meals as takeout, with 45 parishes and community groups still buying, cooking and serving every single night.

FINDING NEW WAYS TO MEET NEEDS

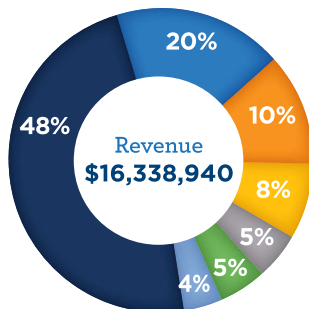


The Hispanic community was hit very hard by the pandemic, so our Education and Workforce Development (EWD) team delivered Spanish-language Zoom webinars focusing on job attainment, medical, citizenship, childcare, computer training and legal support.

Catholic Charities has always depended upon an army of volunteers, but many were unable to help due to health considerations.

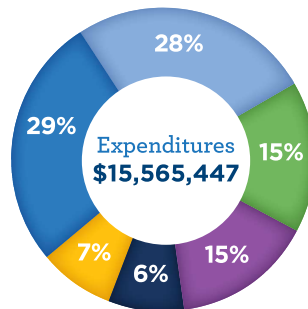
Our Office of Volunteers continued to implement safety protocols for our food trucks and programs, and parishioners safely returned to volunteering to keep our doors open to serve seniors, refugees, immigrants, and those needing food and health care.

FINANCIAL CHARTS



- Contributions
- Government Grants
- Diocesan Contributions/BLA
- Catholic Charities Ball
- Program Service Fees*
- Christmas Collection
- Investment & Other Income

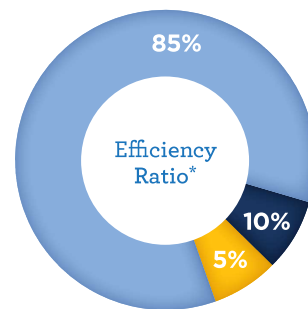
* Nominal program service fees are charged for select programs like counseling and adoption services



- Newcomer Services**
- Crisis Response Programs
- Health Programs
- Management & Fundraising
- Transformational Housing Programs
- Dignity of Life Programs†

** Of those helped as refugees, 8 out of 10 supported the U.S. military in Iraq and Afghanistan

† Dignity of Life programs include Pregnancy and Adoption Support, Prison Ministry and Senior Services



- Program Services
- Management & General
- Fundraising

***Thus, 85 cents of every dollar spent goes to those in need. In general, an operating efficiency ratio in excess of 75% is considered healthy.**