



CATHOLIC CHARITIES

Diocese of Arlington

Mother of Mercy Free Medical Clinic Frequently Asked Questions

Why is Catholic Charities starting a free medical clinic?

Catholic Charities of the Diocese of Arlington (CCDA) is committed to serving the poor and supporting the sanctity of life in accordance with the teachings of the Catholic Church on the dignity of the human person. According to the United States Census Bureau, there are approximately 59,000 residents in Prince William County and Manassas area without health insurance. To that end, it is with great joy Catholic Charities has started the Mother of Mercy Free Medical Clinic, in partnership with other agencies of good will in the local community, in order to serve the unmet medical needs of the greater western Prince William County, Manassas, and Manassas Park residents.

Where is the Mother of Mercy Free Medical Clinic located?

The Mother of Mercy Free Medical Clinic is located at 9380 Forestwood Lane, Unit B, Manassas, VA 20110. The clinic intake, appointment, and referral line is 703-335-2779. Catholic Charities has transformed the former space – previously an abortion clinic – into a free clinic as part of CCDA’s commitment to life affirming medical services that support the dignity of life. For more information on the history of this location go to the BVM Foundation website at www.BVMtrustfoundation.org.

When is the Mother of Mercy Free Medical Clinic open?

The Mother of Mercy Free Medical Clinic will begin patient intake interviews on the week of November 27, 2017 by appointment and will begin physician appointments on Wednesday, December 6, 2017. The free clinic is open to the public for medical appointments on Wednesday evenings from 4:00-8:00 pm. Medical follow-up calls, outside lab appointments, educational seminars and other wrap around services will be scheduled throughout the week directly with our full time Clinic Director.

Why is the free clinic only open one evening per week to patients?

During the initial research and planning phase, the CCDA Board of Directors and Executive Management interviewed several free medical clinics in the State of Virginia, as well as across the country, to study best practices for operating a free medical clinic. In our research, we



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learned that almost all free clinics started their operations in a small office setting with limited staff and limited physician hours. This approach was used in order to understand and learn their patient population and care needs in the community, find and sustain volunteer medical providers, and grow their outside medical networks and resources. Once mature and operational, several free medical clinics were able to expand into several days per week, add additional scope of medical services, or open new partnerships in their medical community. The Board of Directors established a business plan for the Mother of Mercy Free Medical Clinic based on this best practice for new free clinics in order to use generous resources wisely and sustainably in our initial launch years. We hope to fulfil the goal of expanding in the community with the support of donors and volunteers to better assist the vulnerable population in great need.

Who is eligible for services?

The Mother of Mercy Free Medical Clinic sees adult patients who meet income requirements (200% of poverty), have no insurance or are underinsured (patients who have a catastrophic plan who are unable to meet their deductible), and have proof of residency in western Prince William County, Manassas, and Manassas Park. Eligibility criteria is used by all free medical clinics in some form in order to ensure health services are provided to local residents in need using local resources. At the start of operations, the Board of Directors has set residency boundaries and income restrictions in order to establish an initial patient population base and ensure operations and medical resources are sustainable. The Board of Directors, Executive Management and the clinic team will continuously research the need gaps in the surrounding communities and revisit eligibility criteria over time.

Do you see children at the Mother of Mercy Free Medical Clinic?

At this time, the Mother of Mercy Free Medical Clinic is designed as an adult primary care practice due to initial scope and resource limitations. The Mother of Mercy Free Medical Clinic team will assist families by completing medical needs assessments for their children and providing referrals within our network for pediatric care, or access to Medicaid coverage. Additionally, the clinic team may offer educational seminars on children's health topics for the community and families.

What are the expenses of the free clinic and how do you use financial donations?

The free clinic budget totals approximately \$200K per year. Approximately 70% of the operating costs cover personnel (staff) salaries and benefits, and occupancy costs which include rent, utilities, and internet costs. The remaining 30% covers ongoing operating costs of running a clinic – including but not limited to: laboratory services, medical supplies & office/computer



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equipment cost. Donations received by CCDA for the free medical clinic will be used to help cover these ongoing costs.

What other services will eventually be offered at the Mother of Mercy Free Medical Clinic?

Catholic Charities is committed to providing transformative services to the people we serve by offering various programs to address their needs. At the Mother of Mercy Free Medical Clinic we will gradually incorporate other programs to serve the broader needs of our clients. Catholic Charities understands that the clients we serve at the Mother of Mercy Free Medical Clinic may have other non-medical needs, and as such, we see the Mother of Mercy Free Medical Clinic as a portal to access other CCDA services. These services will include health classes, information on Emergency Assistance services, referrals for mental health counseling and immigration support, work force development and English classes. Stay tuned as we roll out new support services in the upcoming months.

How can I help?

First, and most of all, we ask for your prayers not only for the success of the clinic, but also for every person who is seen, that their lives be transformed. There are also several other opportunities for you to impact the community and transform the lives of those in need. If you wish to volunteer, please [click here](#) to register. We are in need of licensed physicians, nurse practitioners, physician assistants, nurses, dietitians, receptionists, interpreters, patient intake assistants, administrative assistants, physical activity counselors, and children supervisors.

If you have any questions, please contact the Clinic Director, Alexandra Luevano, directly at 703-420-8992.

If you feel called to make a donation, there are several ways to do so. If you want to make a gift directly to Catholic Charities hit the "Donate" button on our home page. If you are interested in making a restricted monthly gift to the Mother of Mercy Free Medical Clinic, go to the BVM Foundation website at www.bvmtrustfoundation.org to make a donation. Funds given to the BVM Foundation will be provided for operations of the free medical clinic. For more information on supporting the clinic, contact Todd West at twest@ccda.net